



**SEPA SHRM**  
**SHRM Chapter**

**Presents:**

**“The Dynamics of a Diverse Culture”**



**Tuesday, October 16, 2007**

**8:00 AM – 10:15 AM**

at the Travelodge

11580 Roosevelt Blvd.

Philadelphia, PA

***“The Dynamics of a Diverse Culture”***

Imagine a team with members from Russia, India, China, Northern Ireland, and the U.S. What a mix of cultures, right?! That is a common team at Almac Clinical Technologies in Yardley, PA. With clients from all over the world, and a corporate headquarters in Northern Ireland, they live and breathe global diversity every day. There are many bonuses for having such a diverse workforce – and also some challenges.

Theresa Hummell-Krallinger, Director of Organizational Development and Training, and her partner Eric Lutter, Manager of Data Services for Almac Clinical Technologies will share their story of managing and developing a diverse workforce. They’ll discuss some “areas for awareness” as well as the many benefits of having people with such diverse perspectives. Topics for discussion include teamwork, coaching, communications, performance management, interactions with management, and more.

## About our Speaker:

### **Theresa Hummel-Krallinger** **Director of Organizational** **Development and Training** **Almac Clinical Technologies**

In Theresa's current position, she is responsible for developing the "people strategy" to ensure the successful implementation of the organization's business plan. She creates and implements programs and initiatives to positively impact associates and enhance workforce performance. Programs include leadership development, communications enhancement, reward/recognition programs, and programs for attracting and retaining talent.

Theresa is a well-respected corporate and performance consultant, and is a frequently requested speaker on topics of employee morale, professional development, performance improvement, and workplace communications.

Theresa has degrees from Chestnut Hill College (Biology/Chemistry) and Villanova University (Human Resources Management). She currently serves on the ASTD National Advisory Board for Chapters. She also serves at Temple University as an adjunct faculty member.

### **DIRECTIONS**

Travelodge is conveniently located on US 1; 3 miles south of the PA Turnpike exit 381, or 4 miles West of I-95 Woodhaven Road exit. The hotel's phone number is 215-464-9500.

### **PROGRAM SCHEDULE**

8:00 Breakfast and Networking  
8:30 Business Meeting, Introductions and "Hot Topics"  
9:00 Featured Speaker  
10:00 Networking

***If you need a special accommodation to attend, please call (215) 698-7116***

<b>Please register and send your check in advance. You can always substitute a staff member if a conflict occurs.</b>
<b>ONLINE REGISTRY IS UP &amp; RUNNING – ANY PROBLEM, JUST PRINT OUT THE FORM &amp; FAX TO: 215-698-7116</b>

### **MARK YOUR CALENDAR**

**November 20, 2007 – Jonathan Segal**  
**December 18, 2007 – Holiday Breakfast Meeting; Special Topics**

### **SEE OUR CHAPTER WEB PAGE AT:**

[www.SEPASHRM.org](http://www.SEPASHRM.org)

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## **Monthly BREAKFAST MEETING**

**TUESDAY**

**8:00 AM – 10:15 AM**

October 16, 2007

Complete this registration form and mail it, along with your check to Susan Warner. Reservations must be received by Friday, October 12, 2007.

If you are unable to meet this deadline, please try to call Susan or Larry at (215) 698-7116, by 10 AM, Monday, October 15, 2007, if you plan to attend.

Make your check payable to: SEPA SHRM and mail to:

**Susan Warner, J.D., SPHR**

**Chapter Administrator**

**C/o Human Resource Trouble Shooters**

**9090 Pine Road**

**Office Suite A**

**Philadelphia, PA 19115**

**(215) 698-7116**

SEPA SHRM Chapter Members \$12.00

Non-SEPA SHRM Chapter Members \$17.00

Full-Time SHRM Student Members Free

**# Attending** \_\_\_\_\_

**Amount enclosed \$** \_\_\_\_\_

**SHRM #** \_\_\_\_\_

**Name** \_\_\_\_\_

**Title** \_\_\_\_\_

**Employer** \_\_\_\_\_

**Phone Number** \_\_\_\_\_

**Guest Name** \_\_\_\_\_

**Employer** \_\_\_\_\_

**Phone Number** \_\_\_\_\_

**E-Mail** \_\_\_\_\_



**South Eastern Pennsylvania SHRM**  
c/o Human Resource Trouble Shooters  
9090 Pine Road - Office Suite 'B'  
Philadelphia, PA 19115-4417



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