



Presents:

## **Bullying in the Workplace**

**Tuesday, July 18, 2006  
8:00 AM – 10:15 AM**

at the Best Western Hotel  
11580 Roosevelt Blvd.  
Philadelphia, PA



**Approved for 1.0 HRCI Recertification  
Credits**

Don't forget, if you can, bring your new or gently used books for grades K-12 to contribute to the Philly Reads program for our Chapter Workforce Readiness initiative

## ***Bullying in the Workplace***

There is a workplace phenomenon in the United States that causes serious, widespread emotional abuse and has nothing to do with race, sex, age, disability or any other legally protected classes. It is a terrifying kind of workplace victimization that is well known in Europe, but little understood or recognized here. It is called “Bullying” or “Mobbing” in the workplace. Yes, we all know about occurrences of childhood Bullying in the Schoolyard – but there are millions of adult Americans who suffer the trauma of workplace bullying; a trauma that causes innocent, productive employees to become “difficult employees” or to flee from the workplace.

What is this mob-like behavior being practiced, not just by “bosses” but also by co-workers? Who are the victims – non-management employees or are managers and supervisors also being undermined by jealous or unscrupulous subordinates? What is the impact – economically, socially, culturally and emotionally, of this syndrome? What are the major elements of this syndrome and how do you know whether or not it is present in your workplace? Join us for this informative session.



## About our Speaker:

**Susan Warner, J.D., SPHR  
President/General Counsel  
Human Resources Trouble  
Shooters**

**Susan is a nationally known speaker who has presented major workshops in China, Turkey, Bermuda, and across the U.S. She is also known for her volunteer work as Legislative Affairs Director for the SHRM PA State Council, and for her SHRM National and local chapter volunteer services. In 1998, Susan received the National SHRM Award for Professional Excellence, which was then the highest honor given by SHRM, and in 1993 she was awarded the SHRM national Capital Award for her outstanding achievement and contribution to the government affairs program. She is the only individual to ever receive both of these national awards from SHRM.**

**In addition to serving as President and General Counsel of Human Resources Trouble Shooters, Susan also teaches the Professional in HR Management SHRM course for Villanova University; the 3-day Certification Preparation Course for SHRM National; and a 12-week HR Professional Management on-line Live Course for Villanova and its Partners.**

## DIRECTIONS

The Best Western is conveniently located on US 1; 3 miles south of the PA Turnpike exit 381, or 4 miles West of I-95 Woodhaven Road exit. The hotel's phone number is 215-464-9500.

## PROGRAM SCHEDULE

8:00 Breakfast and Networking  
8:30 Business Meeting, Introductions and "Hot Topics"  
9:00 Featured Speaker  
10:00 Networking

*If you need a special accommodation to attend, please call (215) 698-7116*

Please register and send your check in advance. You can always substitute a staff member if a conflict occurs.

**ONLINE REGISTRY IS UP &  
RUNNING – ANY PROBLEM, JUST  
PRINT OUT THE FORM & FAX TO:  
215-698-7116**

## MARK YOUR CALENDAR

September 19, 2006 – NOTE: Special State Legislative Affairs Meeting – Day of Week May be Changed to Accommodate our Legislators

October 17, 2006 – TBA

**SEE OUR CHAPTER WEB PAGE AT:**

[www.SEPASHRM.org](http://www.SEPASHRM.org)

**This program is approved for 1.0 recertification credit hour toward PHR & SPHR recertification through HRCI. For more information visit [www.hrci.org](http://www.hrci.org)**

## Monthly BREAKFAST MEETING

**TUESDAY**

**8:00 AM – 10:15 AM**

July 18, 2006

Complete this registration form and mail it, along with your check to Susan Warner. Reservations must be received by Friday, July 14, 2006.

If you are unable to meet this deadline, please try to call Susan or Larry at (215) 698-7116, by 10 AM, Monday, July 17, 2006, if you plan to attend.

Make your check payable to: SEPA SHRM and mail to:

**Susan Warner, J.D., SPHR  
Chapter Administrator/Founding President  
Human Resource Trouble Shooters**

**9090 Pine Road  
Office Suite A  
Philadelphia, PA 19115  
(215) 698-7116**

SEPA SHRM Chapter

Members	\$12.00
Non-Chapter Members	\$17.00
Full-Time SHRM Student Members	Free

# Attending \_\_\_\_\_

Amount enclosed \$ \_\_\_\_\_

SHRM # \_\_\_\_\_

Name \_\_\_\_\_

Title \_\_\_\_\_

Employer \_\_\_\_\_

Phone Number \_\_\_\_\_

Guest Name \_\_\_\_\_

Employer \_\_\_\_\_

Phone Number \_\_\_\_\_

E-Mail \_\_\_\_\_



**South Eastern Pennsylvania SHRM**  
c/o Human Resource Trouble Shooters  
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